



CONDITIONS OF CARRIAGE FOR SUPPORTER GROUPS DOVER TO CALAIS

The carriage of supporter groups is subject to the following special Terms and Conditions. **An official reservation confirmation will only be given after we have received your signed agreement.**

1. A Group Passenger List will be required to be completed before arrival at the Port of Departure. (Dover and Calais).The list should clearly indicate at least two responsible stewards per coach.(one for a minibus)
2. Final passenger numbers and full payment must be submitted to this office no later than 28 working days prior to the outward journey. If you hold a credit account with P&O Ferries Ltd the payment will be charged accordingly.
3. The stewards will be required to report to the Information Desk immediately on boarding the vessel, for each crossing. The stewards must also report to the Information Desk during the crossing when called to do so.
4. Please note that the bars and Duty Paid shops on board will be open during the crossings. This should be taken into consideration when operators are formulating their own travel conditions regarding alcohol consumption or alcohol taken on board their vehicles.
5. All groups must present themselves at ports in an orderly manner. There must be no alcohol on the coach and no scarves /banners or flags to be visible. For the comfort and consideration to other passengers any supporters who are not behaving in a socially acceptable manner or appearing to be suffering from the effects of excess alcohol will be refused shipment. Please note it is company policy that anyone committing a criminal offence on board will be prosecuted.
6. For the comfort of all passengers, including supporters, we allow only a specific number of groups to travel per sailing therefore **it is important that vehicles arrive on time to check-in for their booked sailings.**
7. Passengers are also advised that carriage is subject to the Carrier’s Conditions of Contract which contain exclusions of and restrictions on the Carrier’s liability for death, illness or injury, or for damage to or loss of vehicles and/or luggage. Copies are available on request.

UNLESS THE ABOVE TERMS AND CONDITIONS ARE COMPLIED WITH WE RESERVE THE RIGHT TO REFUSE TO CARRY YOUR GROUP(S).

ACCEPTANCE OF CONDITIONS OF CARRIAGE FOR SUPPORTER GROUPS

We/I agree to accept the above Terms and Conditions of Carriage

Name of Operator/Organiser :

Address : -----

Signed : Date :

Please complete this form, detach and return to :

Group Travel Services, P&O Ferries Ltd, Channel House,
Channel View Road, Dover, Kent. CT17 9TJ
E mail: groups@poferries.com
Telephone: 08716 641 641